

**MINISTRY OF EDUCATION AND SCIENCE OF UKRAINE  
NATIONAL TECHNICAL UNIVERSITY OF UKRAINE  
"Igor Sikorsky Kyiv Polytechnic Institute"**

**APPROVED  
Academic Council of  
Igor Sikorsky Kyiv Polytechnic Institute**

**CONFLICT RESOLUTION AND MEDIATION**

**EDUCATIONAL PROFESSIONAL PROGRAM**

**first (bachelor's) level of higher education**

**in specialty 054 Sociology**

**branch of knowledge 05 Social and behavioural sciences**

**Qualification: Bachelor of Sociology**

Kyiv – 2020

## **PREAMBLE**

### **DEVELOPED by the project team**

#### **Head of the project team**

Maksym YENIN, PhD in Sociology, Associate Professor,  
Associate Professor at the Department of Sociology

#### **Project team members:**

Valentin SHUROV, Master's student in Sociology

Karina KUKSA, undergraduate student in sociology

Pavlo KUTUEV, Doctor of Sociological Sciences,  
Professor, Head of the Department of Sociology

Lyubov PANCHENKO, Doctor of Pedagogical Sciences,  
Professor, Professor of the Department of Sociology

Andriy BAGINSKY, PhD in Political Science,  
Associate Professor of the Department of Sociology

Tatiana KOLOMIETS, PhD in Philosophical Sciences,  
Associate Professor of Sociology

#### **APPROVED:**

The first edition of the educational program was approved by the Methodical Council of Igor Sikorsky KPI (Protocol №7, March 29, 2018)

Changes and additions to the educational program are approved by the scientific and methodical commission of the university in the specialty 054 Sociology (Protocol №5, December 14, 2020)

Head of the SMCU 054

Pavlo KUTUEV

**INCLUDES:** Recommendations and suggestions: specialists in the field of Sociology, Department of Sociology, students enrolled into the program, recommendations of NAHEQA and SMCU

Professional expertise was conducted by:

Yevhen HOLOVAKHA – Doctor of Philosophical Sciences, Professor, Corresponding Member of the National Academy of Sciences of Ukraine, Head of the Department of Methodology and Methods of Sociology, Deputy Director for Research at the Institute of Sociology of the National Academy of Sciences of Ukraine

Mykola CHURYLOV – Doctor of Social Sciences, Advisor to the General Director of Taylor Nelson Sofrez Ukraine (Kantar Ukraine)

Mykhailo MINAKOV – Doctor of Philosophical Sciences, Senior Researcher at The Woodrow Wilson International Center for Scholars (or Wilson Center), Washington, D.C

Anna ISHCENKO – Director of the Research Center of Applied Sociology "Socioplus"

Reviews and feedback from stakeholders are attached.

EPP was discussed after receiving all recommendations and suggestions from stakeholders and graduates of EPP and approved at an extended meeting of the Department of Sociology (protocol №5 from 14.12.2020).

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# 1. PROFILE OF THE EDUCATIONAL PROGRAM

## in specialty 054 Sociology

1 – General information	
Full name of the Institution of Higher Education and institute / faculty	National Technical University of Ukraine "Igor Sikorsky Kyiv Polytechnic Institute", faculty of sociology and law
Degree of higher education and title of qualification	Degree - bachelor Qualification - Bachelor of Sociology
Level of National Qualifications Framework	NQF of Ukraine – 6th Level, FQ-EHEA – 1st cycle, EQF-LLL – 6th Level
Official title of educational program	Conflict Resolution and Mediation
Type of diploma and scope of educational program	Bachelor's degree, single, 240 credits, term of study 3 years, 10 months
Availability of accreditation	Certificate of accreditation of the educational program - 588, valid until 01.07.2026.
Prerequisites	Availability of complete general secondary education
Language (s) of teaching	Ukrainian, English
Term of educational program	Until the next accreditation
<b>Internet address of permanent educational location programs</b>	<a href="https://osvita.kpi.ua/node/216">https://osvita.kpi.ua/node/216</a> <a href="http://www.sociology.kpi.ua/educational-programs">http://www.sociology.kpi.ua/educational-programs</a>
2 - The purpose of the educational program	
<p>The purpose of the educational and professional program corresponds to the strategy of development of Igor Sikorsky KPI for 2020-2025:</p> <p><b>"The vision</b> is to promote the formation of the society of the future on the basis of the concept of sustainable development. Create all conditions for the training of highly qualified perfect professionals capable of creating modern scientific knowledge and innovative technologies for the benefit of mankind and ensure a worthy place of Ukraine in the world community;</p> <p><b>mission</b> – is to make a significant contribution to the sustainable development of society through the internationalization and integration of education, the latest research and innovative developments. Create conditions for comprehensive professional, intellectual, social and creative development of the individual at the highest levels of excellence in the educational and scientific environment "(<a href="https://data.kpi.ua/sites/default/files/files/2020-2025-strategy.pdf">https://data.kpi.ua/sites/default/files/files/2020-2025-strategy.pdf</a>);</p> <p>The purpose of the educational and professional program is to train highly qualified specialists (bachelors) in sociology, who demonstrate the presence of a developed sociological imagination and have modern theories and methods of sociological research. These conceptual knowledge and practical skills enable students to effectively solve complex and practical problems in the field of sociology at the local, regional, national and global levels, and to participate professionally in conflict resolution and mediation, applied research, analytical and consulting activities. An important goal of the educational and professional program is also the cultivation of students of humanistic values in students, combined with the development of critical thinking, commitment to civic duties, autonomy and responsibility.</p>	

### 3 - Characteristics of the educational and professional program

Subject area	The field of professional activity includes education; science, culture; social sphere; social welfare; economy; policy. The generalized object of professional activity are: social systems (from micro to global levels) and their subsystems, social processes and structures at micro, meso, macro and global levels, socio-political and socio-cultural processes and structures, social communities and social relations within and between these communities, public opinion, conflicts.
Orientation of the educational program	Educational and professional
The main focus of the educational program and specialization	<p>The educational and professional program is based on innovative practices in the settlement and resolution of social conflicts at the micro, meso, macro, global levels, the theory and practice of mediation, peacemaking mechanisms, taking into account the existing socio-political dynamics of Ukraine and the world.</p> <p>The program focuses on the study of sociological approaches to the study and settlement of conflicts in the understanding of modern society and its transformations, the empirical study of conflicts. Conflict analysis at the level of the general sociological theory of Modern and modernity is organically transformed into practically concentrated approaches to the study of technologies and methods of conflict resolution, theory and practice of mediation in conflict resolution, features of peacemaking in armed conflicts.</p> <p>Key words: social relations, personality, social groups, communities, society, social phenomena, social processes, public opinion, culture, social institutions, social structures, social inequalities, social changes, social problems, conflicts, conflict resolution, mediation.</p> <p>.</p>
Features of the program	A feature (uniqueness) of the program is the acquisition by students professional knowledge and skills to study trends in social change and modernization / demodernization of Ukrainian society in the context of global dynamics. Knowledge of prevention, settlement and overcoming the consequences of conflicts follows from this broader sociological point of view and is based on the theoretical and methodological support of the development of historical macrosociology. An important component of conflict resolution and the transition to post-conflict reconstruction and subsequent conflict management is the multidisciplinary approach. The educational and professional program provides for the involvement in the educational process of leading representatives of the Ukrainian and world sociological communities, specialists in the study and management of conflicts from Ukraine and foreign countries, academic mobility programs with leading world higher education institutions, meetings with partners-employers of the Department of Sociology, collection, processing and analysis of social information on various stages of sociological research, as well as sociological databases.

<b>4 - Suitability of graduates for employment and further study</b>	
Suitability for employment	<p>Classifier of professions DK 003: 2010</p> <p>2442.2 Ethnologist</p> <p>2442.2 Sociologist</p> <p>2442.2 Collective Labour Dispute Resolution Specialist</p> <p>2442.2 Specialist in conflict resolution and mediation in the socio-political sphere</p> <p>2412.2 Expert on regulation of social and labour relations</p> <p>2443.2 Consultant on socio-political issues (in parties and other public organizations)</p> <p>2419.3 Consultant (in the staff of public authorities, executive committee)</p> <p>3460 Conflict Resolution Specialist (Domestic Sphere)</p> <p>Place of employment: state and regional authorities, sociological research centres, consulting companies, personnel services, public relations departments, enterprise marketing services, media, social protection services.</p>
Further education	Continuing education at the second master's level of higher education.
<b>5 - Teaching and assessment</b>	
Teaching and learning	Student-centred learning, self-study, problem-oriented and exploratory learning style. Teaching is carried out in the form of lectures, seminars and laboratory classes, independent work with the possibility of consultation with the tutors. Participation in the development and implementation of sociological projects – individually and in groups.
Evaluation	Current control takes place in the form of modular assessment, tests, creative essays, calculation tasks, individual and group projects in accordance with the defined criteria of the rating system. Semester control (oral and written exams, tests), as well as assessment of qualifying work - in accordance with the criteria of the rating system.
<b>6 – Program competencies</b>	
Integral competence	Ability to solve complex specialized problems and practical problems in the field of sociology, involving the application of basic sociological theories and methods and characterized by complexity and uncertainty of conditions, and professional participation in conflict resolution and mediation, applied research, analytical and consulting activities.
<b>General competencies (GC)</b>	
GK 01	Ability to apply knowledge in practical situations.
GK 02	Ability to communicate in a foreign language.
GK 03	Ability to work in a team.
GK 04	The ability to be critical and self-critical.
GK 05	Ability to communicate with representatives of other professional groups of different levels (with experts from other fields of knowledge / types of economic activity).
GK 06	Ability to act socially responsibly and consciously.
GK 07	Interpersonal skills.
GK 08	Ability to learn and master modern knowledge.
GK 09	Ability to use information and communication technologies.
GK 10	Ability to generate new ideas (creativity).

GK 11	Ability to exercise their rights and responsibilities as a member of society, to realize the values of civil (free democratic) society and the need for its sustainable development, the rule of law, human and civil rights and freedoms in Ukraine.
GK 12	Ability to preserve and multiply moral, cultural, scientific values and achievements of society based on understanding the history and patterns of development of the subject area, its place in the general system of knowledge about nature and society and in the development of society, equipment and technology, use different types and forms of physical activity for recreation and healthy living.
GK 13	Ability to consciously set goals in professional and personal development, show scientific initiative and leadership qualities.
GK 14	Ability to conduct research activities, including problem analysis, staging goals and objectives, the choice of method and methods of research, as well as assessment of its quality.
GK 15	Ability to use basic knowledge in the field in professional activities natural and social behavioural sciences.
<b>Professional competencies of the specialty (PC)</b>	
PC 01	Ability to operate with the basic categorical-conceptual apparatus of sociology.
PC 02	Ability to master and use basic classical and modern sociological theories.
PC 03	Ability to analyse social changes taking place in Ukraine and the world as a whole.
PC 04	Ability to collect, analyse and summarize social information using sociological methods.
PC 05	Ability to independently plan, organize and conduct sociological research.
PC 06	Ability to analyse and systematize the results, formulate reasoned conclusions and recommendations.
PC 07	Ability to present the results of sociological research for professionals and non-specialists.
PC 08	Ability to adhere to the norms of professional ethics of a sociologist in their activities.
PC 09	Ability to analyse the social causes and consequences of conflict.
PC 10	Ability to organize and maintain a safe and comfortable space for constructive negotiations.
PC 11	Ability to mediate, establish and maintain communication between different parties to the conflict.
PC 12	Ability to conduct informational and educational activities in areas that are (or have been for a long time) in the war zone.
PC 13	Ability to carry out peacekeeping activities in accordance with international and domestic law and universal ethical considerations.
<b>7 - Program learning outcomes</b>	
PL 01	Use the conceptual apparatus of sociology in educational, research and other areas of professional activity.
PL 02	Understand the history of sociology, its modern concepts and theories, the main problems.
PL 03	Apply the provisions of sociological theories and concepts to the study of social change in Ukraine and the world.
PL 04	Explain the patterns and features of development and functioning of social phenomena in the context of professional tasks.
PL 05	Fluent in state and foreign languages orally and in writing on professional matters.
PL 06	Effectively perform various roles (including organizer, communicator, critic, idea generator, performer, etc.) in the team in the process of solving professional problems.
PL 07	Be able to use information and communication technologies in the process of searching, collecting and analysing sociological information.



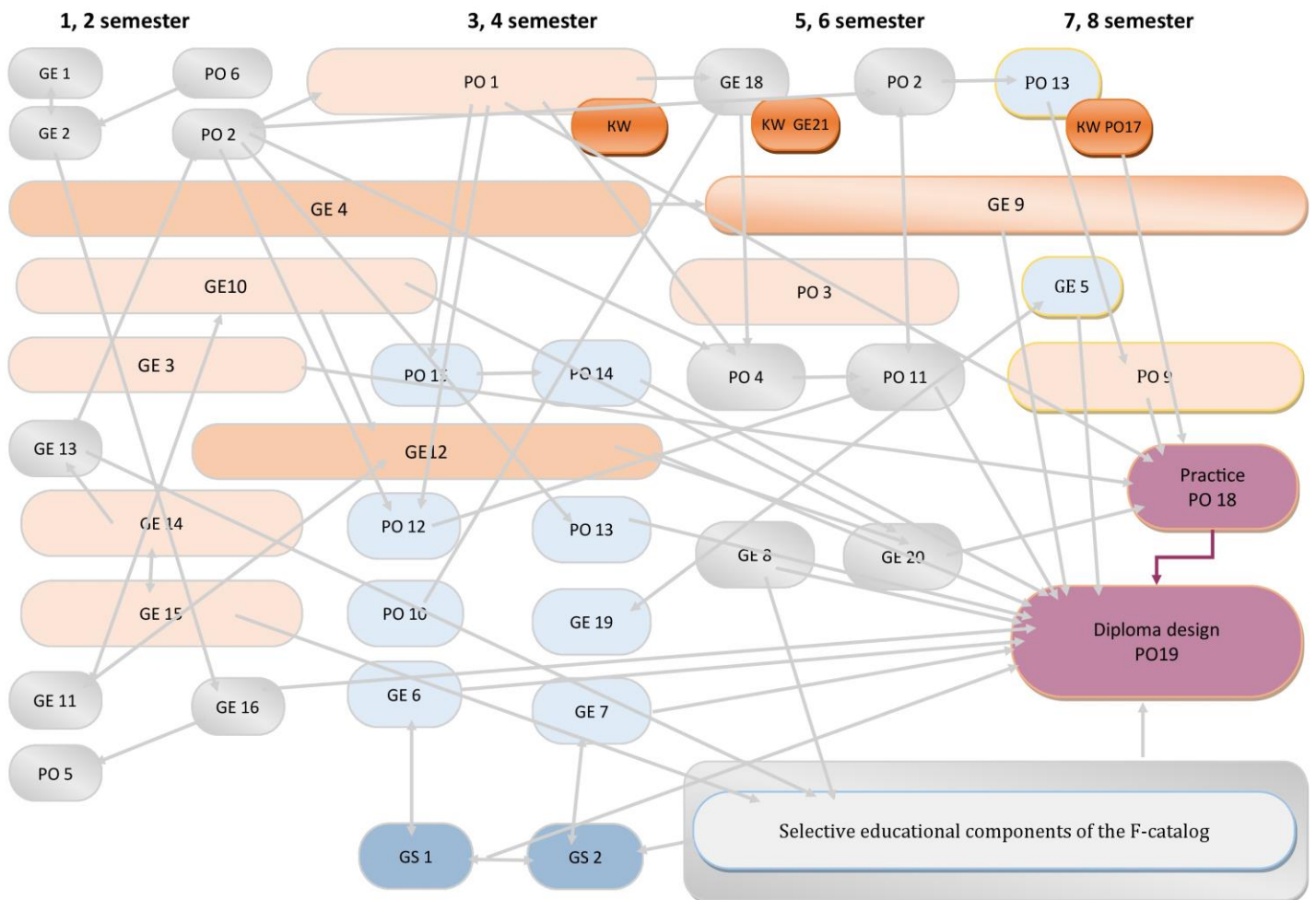
PL 08	To substantiate one's own position, to make and argue independent conclusions based on the results of research and analysis of professional literature.
PL 09	Be able to develop a program of sociological research.
PL 10	Have the skills to collect social information using quantitative and qualitative methods.
PL 11	Present the results of their own research to professionals and non-specialists.
PL 12	Know and adhere to the ethical norms of the sociologist's professional activity.
PL 13	Understand sociological theories of conflict and peace, causes and features of regional and ethnic conflicts in the world, methods and procedures for their settlement and prevention.
PL 14	Identify the most effective management styles in different types of organizations, assess the motivational background of the organization's staff, the level of conflict in the team, and use PR technologies in the management of the organization.
PL 15	Monitor the current situation in the mediation procedure, predict its development, direct negotiations in accordance with the stages of mediation.
<b>8 - Resource support for program implementation</b>	
Staffing	5 Habilitated Doctors, 11 PhDs are involved in the implementation of the program. There is a systematic work to improve the level of teaching, retraining. Implementation of the program involves in classroom classes of conflict resolution practitioners, industry experts. The participation of foreign experts and representatives of stakeholders is possible.
Material and technical support	Material and technical support of educational activities meets the licensing requirements (Annex 4 to the Licensing Conditions), approved by the Resolution of the Cabinet of Ministers of Ukraine № 1187 from 30.12.2015. with changes made in accordance with the Resolution of the Cabinet of Ministers of Ukraine №347 from 10.05.2018 p. and the Resolution of the Cabinet of Ministers of Ukraine № 180 from 03.03.2020. ( <a href="https://zakon.rada.gov.ua/laws/show/1187-2015-%D0%BF#Text">https://zakon.rada.gov.ua/laws/show/1187-2015-%D0%BF#Text</a> )
Information support	Information and educational and methodological support for the implementation of the program meets the licensing requirements (Annex 4 to the Licensing Conditions), approved by the Resolution of the Cabinet of Ministers of Ukraine № 1187 from 30.12.2015 p. with changes made in accordance with the Resolution of the Cabinet of Ministers of Ukraine №347 from 10.05.2018 p. and the Resolution of the Cabinet of Ministers of Ukraine № 180 from 03.03.2020 p. ( <a href="https://zakon.rada.gov.ua/laws/show/1187-2015-%D0%BF#Text">https://zakon.rada.gov.ua/laws/show/1187-2015-%D0%BF#Text</a> ) Use of the Denisenko Scientific and Technical Library National Technical University of Ukraine "Igor Sikorsky Kyiv Polytechnic Institute"
<b>9 - Academic mobility</b>	
National credit mobility	Possibility of concluding credit mobility agreements with other free economic zones of Ukraine.
International credit mobility	Provided in accordance with international academic agreements mobility under the ERASMUS + program: Casimir the Great University (Poland), University of Groningen (Netherlands) – Friedrich Schiller University of Jena (Germany)
Training of foreign applicants for higher education	Some groups – in a foreign (English) language, provided the study of Ukrainian as a foreign language. As part of groups of Ukrainian students - in Ukrainian.

# 1. LIST OF COMPONENTS OF THE EDUCATIONAL PROGRAM

Code	Components of the educational program (academic disciplines, practices, qualification work)	Number of credits	Form of final control
1	2	3	4
<b>Normative educational components</b>			
<b>1. Cycle of general training</b>			
GE 1	Ukrainian language for professional purposes	2	credit
GE 2	Ukraine in the context of the historical development of Europe	2	credit
GE 3	Basics of a healthy lifestyle	3	credit
GE 4	Foreign Language	6	credit
GE 5	National economy	2	credit
GE 6	General theory of development	2	credit
GE 7	Environmental management	2	credit
GE 8	Information law	2	credit
GE 9	Foreign language for professional purposes	6	exam
GE 10	Mathematical and statistical methods of analysis of social information	10	exam
GE 11	Basics of working with numerical social information	4	exam
GE 12	Methodology, methods and technologies of sociological research	10	exam
GE 13	Introduction to the sociological profession	5	exam
GE 14	History of sociology	8	exam
GE 15	General sociology	7	exam
GE 16	Fundamentals of academic writing	4	credit
GE 17	Social statistics and demography	4	exam
GE 18	Sociology of modern and modernization	3	exam
GE 19	Sociology of economics and entrepreneurship	5	credit
GE 20	Computer analysis of social information	4	credit
GE 21	Course work «Sociology of modern and modernization»	1	credit
<b>1.2. Cycle of professional training</b>			
PO 1	Political science: a conflictological approach	6	exam
PO 2	Theory and history of conflict resolution	4	exam
PO 3	Modern sociological theories	6	exam
PO 4	Modern theories of peace and conflict	4	exam
PO 5	Sociology of public opinion and mass media	4	exam
PO 6	Sociology of personality, education and culture	4	credit
PO 7	Theory and practice of negotiations in mediation	5	exam
PO 8	Sociology of communication in conflict	6	exam
PO 9	Sociological research of social structures, organizations and management	8	exam

PO 10	Social identity and conflicts in the modern society	5	credit
PO 11	Mediation and peacemaking	4	exam
PO 12	Mediation in conflict resolution	5	credit
PO 13	Sociology of gender conflicts	4	credit
PO 14	Inequalities, conflicts and social justice	4	credit
PO 15	Political dialogue and mediation	5	exam
PO 16	Course work "Political Science: conflict approach"	1	credit
PO 17	Course work "Sociology of communications in conflict"	1	credit
PO 18	Practice	6	credit
PO 19	Diploma design	6	diploma defence
<b>2. Selective educational components components</b>			
<b>2.1. General training cycle (Elective educational components with University Catalog)</b>			
GS 1	Educational components of the General University Catalog	2	credit
GS 2	Educational components of the General University Catalog	2	credit
<b>2.2. Cycle of professional training (Selective educational components with interfaculty / faculty / department Catalogs)</b>			
PS	Educational components of the P-Catalog	56	credit
Normative educational components		180	
Selective educational components		60	
<b>TOTAL VOLUME OF THE EDUCATIONAL PROGRAM</b>		<b>240</b>	

## 2. STRUCTURAL AND LOGICAL SCHEME OF THE EDUCATIONAL PROGRAM



### 3. FORM OF GRADUATE CERTIFICATION OF HIGHER EDUCATION APPLICANTS

Graduation certification of applicants for higher education according to the educational-professional program "Conflict resolution and mediation" is carried out in the form of defence of the qualification work and ends with the issuance of a standard document on the award of a degree "Bachelor" with the award of a qualification: Bachelor of Sociology in the educational-professional program "Conflict Resolution and Mediation".

Qualification work must not contain academic plagiarism.

Graduation certification in the form of defence of qualification work is carried out openly and publicly.

## 4. MATRIX OF CONFORMITY OF PROGRAM COMPETENCIES TO THE COMPONENTS OF THE EDUCATIONAL PROGRAM

	GE 1	GE 2	GE 3	GE 4	GE 5	GE 6	GE 7	GE 8	GE 9	GE 10	GE 11	GE 12	GE 13	GE 14	GE 15	GE 16	GE 17	GE 18	GE 19	GE 20	GE 21	
GK 1								+		+	+	+				+					+	
GK 2				+					+													
GK 3																						
GK 4		+				+								+	+		+					
GK 5				+				+	+													
GK 6							+	+					+	+	+	+	+					
GK 7				+					+													
GK 8									+							+		+				+
GK 9								+		+	+	+									+	
GK10																						
GK11		+			+	+	+	+										+	+			+
GK12	+	+	+		+	+	+	+					+	+	+		+		+			
GK13										+	+	+	+									+
GK14										+	+	+				+						+
GK15						+	+											+				+









## Matrix of correspondence of program competences to components of the educational program (continuation)

	PO 01	PO 02	PO 03	PO 04	PO 05	PO 06	PO 07	PO 08	PO 09	PO 10	PO 11	PO 12	PO 13	PO 14	PO 15	PO 16	PO 17	PO 18	PO 19
PC 1			+		+	+		+		+				+				+	+
PC 2			+			+								+				+	+
PC 3	+					+			+					+		+	+	+	+
PC 4	+				+											+	+	+	+
PC 5																		+	+
PC 6	+															+	+	+	+
PC 7					+													+	+
PC 8																		+	+
PC 9		+		+			+		+	+	+	+	+		+				
PC 10				+				+			+	+	+		+				
PC 11				+			+	+			+	+	+		+				
PC 12				+			+				+	+	+		+				
PC 13				+			+				+	+	+		+				

## Matrix of correspondence of program competences to components of the educational program (continuation)

	PO 01	PO 02	PO 03	PO 04	PO 05	PO 06	PO 07	PO 08	PO 09	PO 10	PO 11	PO 12	PO 13	PO 14	PO 15	PO 16	PO 17	PO 18	PO 19
PL 1			+		+	+		+		+				+		+	+	+	+
PL 2			+																
PL 3			+			+		+						+		+	+	+	+
PL 4	+		+		+					+				+		+	+	+	+
PL 5																			
PL 6								+			+		+		+				
PL 7																+	+	+	+
PL 8	+			+										+		+	+	+	+
PL 9																		+	+
PL10																			
PL11					+													+	+
PL12		+																+	+
PL13				+		+	+			+	+	+	+		+				
PL14									+										
PL15		+		+			+				+	+	+		+				