

**MINISTRY OF EDUCATION AND SCIENCE OF UKRAINE
NATIONAL TECHNICAL UNIVERSITY OF UKRAINE
"Igor Sikorsky Kyiv Polytechnic Institute"**

**APPROVED by:
Academic Council of
Igor Sikorsky Kyiv Polytechnic Institute
(protocol № 8 from 12.12.2022)
Head of Academic Council
_____ Mykhailo Ilchenko**

**CONFLICT REGULATION AND MEDIATION
EDUCATIONAL PROFESSIONAL PROGRAM
second (Master's) level of higher education
in speciality 054 Sociology**

field of knowledge 05 Social and behavioral sciences

qualification Master of Sociology

Put into effect by order of the Rector
from «_ 17 _» ___05 ___20_23_, protocol № _NON/165/2023_

Kyiv – 2022

PREAMBLE

DEVELOPED by the project team:

Head of the project team

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Project team members:

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APPROVED by:

Changes and additions to the educational program are approved by the Scientific and Methodical Commission of the University in the speciality 054 Sociology (Protocol № 3, November 23, 2022)

Head of the SMCU 054
Pavlo FEDORCHENKO-KUTUEV

Head of the Methodical council
Anatolii MELNYCHENKO

INCLUDES: Recommendations and suggestions: specialists in the field of Sociology, Department of Sociology, students enrolled into the program, recommendations of NAHEQA and SMCU

Professional expertise was conducted by:

Svitlana VYNOSLAVSKA - Director General at Kantar Ukraine

Olga KUTSENKO– Doctor of Sociological Sciences, Professor, Head of the Department of social structures and social relations, Taras Shevchenko Kyiv National University

Anna ISHCENKO– Director, the Research Centre of Applied Sociology “Socioplus”

Reviews and feedback from stakeholders are attached.

The educational program was discussed after receiving all the wishes and suggestions from stakeholders and was approved by extended meeting of the Department of Sociology

(protocol No. 3 dated 11/23/2022)

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1. PROFILE OF THE EDUCATIONAL PROGRAM

In speciality 054 Sociology

1 – General information	
Full name of the Institution of Higher Education and institute / faculty	National Technical University of Ukraine "Igor Sikorsky Kyiv Polytechnic Institute", faculty of sociology and law
Degree of higher education and title of qualification	Degree - Master Qualification –Master of Arts (in Sociology)
Level of National Qualifications Framework	NQF of Ukraine – 7th Level, FQ-EHEA – 2nd cycle, EQF-LLL – 7th Level
Official title of educational program	Conflict Resolution and Mediation
Type of diploma and scope of educational program	Master's degree, single, 90 credits, term of study:1 year and4 months
Availability of accreditation	License for educational services AE № 527265 Order of the Ministry of education and science of Ukraine issued on 31.07.2014, № 2657Л, 2014-2024.
Prerequisites	Bachelor’s degree
Language (s) of teaching	Ukrainian, English
Term of educational program	Until the next accreditation
Internet address of permanent educational location programs	https://osvita.kpi.ua/054_OPPM_VKM http://www.sociology.kpi.ua/educational-programs

2 – The purpose of the educational program

The purpose of the educational-professional program is to train highly qualified specialists (Masters) in sociology, who demonstrate a highly developed sociological imagination, knowledge of modern theories, methodology and methods of sociological research. MA in Sociology (Conflict resolution and mediation) Program graduates are expected to be competent in analysis, modelling, prognosis, early prevention and resolution of conflicts, as well as in mediation. These conceptual knowledge and practical skills enable students to effectively solve complex and practical problems in the field of sociology at the local, regional, national and global levels, and to professionally participate in applied research, analytical, consulting and educational activities, in conflict resolution and mediation. Also, an important goal of the educational program is the cultivation of research skills combined with the development of creative and critical thinking, humanistic values, commitment to civic duties, autonomy and responsibility.

The purpose of the educational and professional program fully corresponds to the strategy of development of Igor Sikorsky KPI for 2020-2025:

"The vision is to promote the formation of the society of the future on the basis of the concept of sustainable development; to create all the necessary conditions for the training of highly qualified perfect professionals capable of creating modern scientific knowledge and innovative technologies for the benefit of mankind and ensure a worthy place of Ukraine in the world community;

The mission is to significantly contribute to the sustainable development of society through the internationalization and integration of education, newest research and innovative developments; to create conditions for comprehensive professional, intellectual, social and creative development of the individual at the highest levels of excellence in the educational and scientific environment » (<https://cutt.ly/2wgPCXsQ>).

3 - Characteristics of the educational and professional program

Subject area	<p>Objects of study: social relations and interaction; personality, social groups, communities and societies; social phenomena and processes; Public Opinion; culture; social institutions; social structures and inequalities; social changes and influences; social problems and conflicts in society at the local level, regional, national and global levels.</p> <p>Training goals: training specialists capable of solving complex problems tasks and problems of sociology of research and/or innovation character</p> <p>Theoretical content of the subject area: social relations and interaction; personality, social groups and communities; social phenomena and processes; social practices; social institutions; culture; social structures and inequalities; social change and influences; social problems and conflicts in society, as on national and global levels.</p> <p>Methods, techniques and technologies: modern collection and processing methods and analysis of sociological information, diagnostic methods, examinations and forecasting, informational and communicative technologies.</p> <p>Tools and equipment: information systems and software products used in professional activities.</p>
Orientation of the educational program	Educational and professional

<p>The main focus of the educational program and specialization</p>	<p>The educational and professional program is based on the principles of sociological knowledge with an emphasis on the traditions of historical macrosociology (which in turn focuses on the conflict dynamics of historical social systems) and the best practices in preventing and resolving conflicts at various levels, taking into account existing realities and prospects.</p> <p>The program focuses on students' mastery of the specifics of modern research on conflict resolution in various spheres, on general and special competencies, professional methods of sociology and social sciences, as well as mechanisms for negotiation and mediation in conflict resolution.</p> <p>Key words: social relations, personality, social groups, communities, society, social phenomena, social processes, socio-political sphere, public opinion, culture, social institutions, social structures, social inequalities, social changes, Modernity, modernization(s), demodernization, social problems, conflicts, conflict resolution, mediation.</p>
<p>Peculiarities of the program</p>	<p>Peculiarities (uniqueness) of the program is the acquisition by students professional knowledge and skills to study trends in social change and modernization / demodernization of Ukrainian society in the context of global dynamics. Knowledge of prevention, settlement and overcoming the consequences of conflicts follows from this broader sociological point of view and is based on the theoretical and methodological support of the development of historical macrosociology. An important component of conflict resolution and the transition to post-conflict reconstruction and subsequent conflict management is the multidisciplinary approach. The educational and professional program provides for the involvement in the educational process of leading representatives of the Ukrainian and world sociological communities, specialists in the study and management of conflicts from Ukraine and foreign countries, academic mobility programs with leading world higher education institutions, meetings with partners-employers of the Department of Sociology, collection, processing and analysis of social information on various stages of sociological research, as well as sociological databases.</p>
<p>4 - Suitability of graduates for employment and further study</p>	
<p>Suitability for employment</p>	<p>Classifier of professions DK 003: 2010 1232 Chief Sociologist 2310.2 Teacher of an institution of higher education 2442.1 Junior researcher, researcher 2442.1 Researcher-consultant 2442.2 Ethnologist 2442.2 Sociologist 2442.2 Social pathologist 2442.2 Sociologist in the effectiveness of punishment of offenders 2442.2 Specialistin Collective Labor Dispute Resolution 2442.2 Specialist in conflict resolution and mediation in socio-political sphere 2412.2 Expert in the regulation of social and labor relations 2443.2 Consultant on socio-political issues (in parties and other civil society organizations) 2419.3 Consultant (in the staff of public authorities, executive committee)</p>

Further education	Continuation of education at the third educational and scientific level of higher education.
5 - Teaching and assessment	
Teaching and learning	Student-centered learning, self-study and project-oriented learning style. Teaching is carried out in the form of: lectures, seminars, independent work with the possibility of consultation with the teacher, individual work, the use of information and communication technologies (online lectures, distant learning courses) for individual educational components. Participation in the development and implementation of sociological projects
Evaluation	Current control in the form of modular assessment, tests, individual assignments, etc. and semester control in the form of oral and written examinations, tests and defense of qualifying work are assessed in accordance with the defined criteria of the Rating system.
6 – Program competencies	
Integral competence	The ability to solve complex problems of research sociology and/or innovative nature.
General competencies (GC)	
GC 01	Ability to abstract thinking, analysis and synthesis.
GC 02	Ability to work autonomously.
GC 03	Ability to communicate with representatives of other professional groups at different levels (with experts from other fields of knowledge / types of economic activity).
GC 04	Ability to work in international context.
GC 05	Ability to evaluate and ensure the quality of work performed.
GC 06	Ability to make informed decisions.
Professional competencies of the speciality (PC)	
PC 1	Ability to analyze social phenomena and processes.
PC 2	Ability to identify, diagnose and interpret social problems of Ukrainian society and the world community.
PC 3	Ability to design and conduct sociological research, develop and justify their methodology.
PC 4	Ability to collect and analyze empirical data using modern methods of sociological research.
PC 5	Ability to discuss the results of sociological research and projects in Ukrainian and foreign languages.
PC 6	Ability to adhere to the norms of professional ethics of a sociologist and to be guided by universal values.
PC 7	Ability to develop and evaluate social projects and programs.
PC 8	Ability to cooperate with European and Euro-Atlantic institutions.
PC 9	Ability to carry out pedagogical and/or scientific-pedagogical activities in educational institutions.
PC10	Ability to use tools for conflict risk assessment and early prevention of conflicts in different spheres of life and at different levels of interaction of social actors
PC11	Ability to determine the level of escalation of the conflict and the possibility of intervention in the conflict and to choose its method.
PC12	Ability to understand the essence of the interlocutor's message, to track conflict; reformulate the message with the exception of conflict, clarifying the content and meaning of the message.
PC 13	Ability to explain to the parties the essence, principles and rules, possibilities and consequences of mediation, the role and limits of responsibility of the participants in the

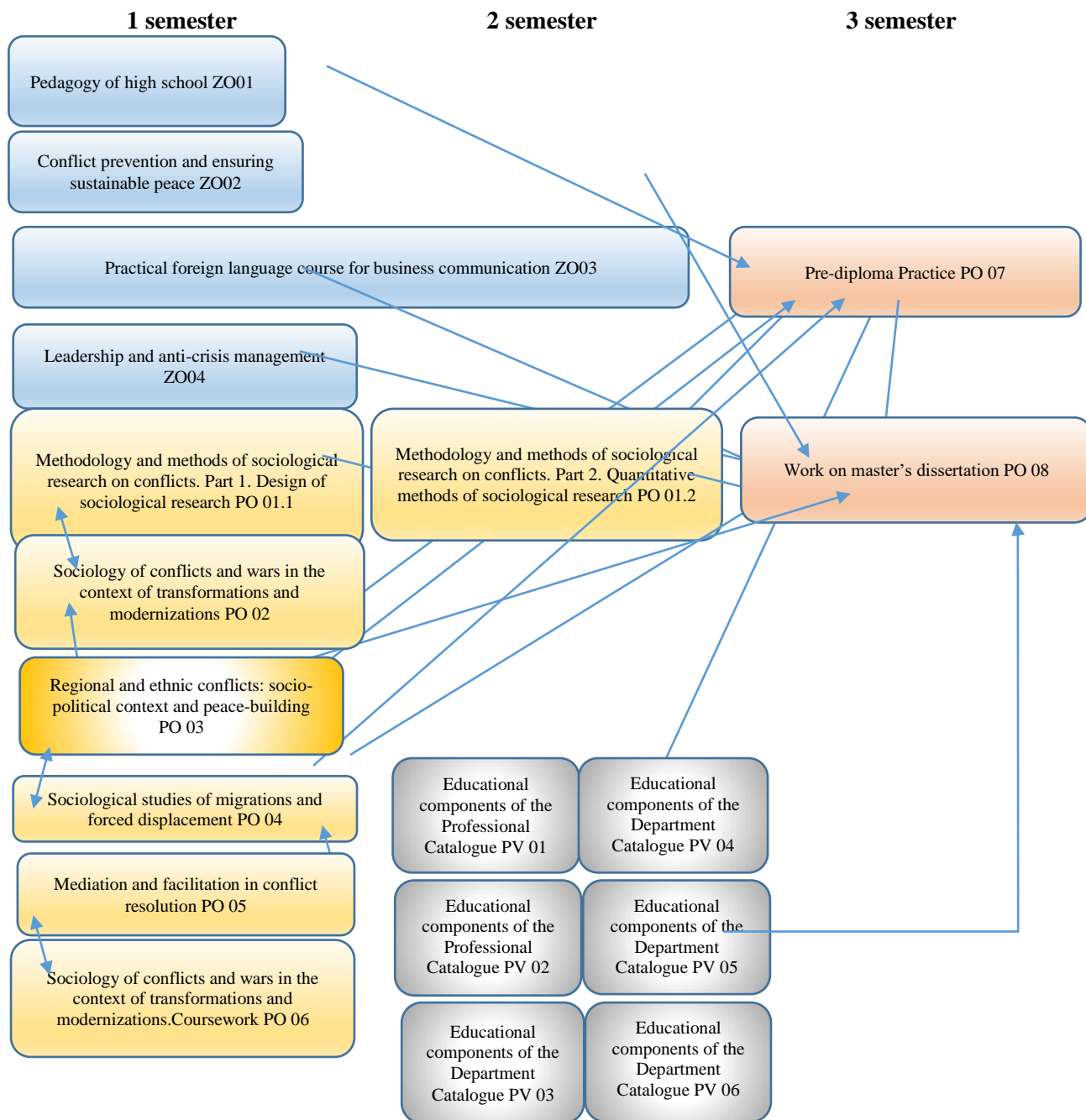
	procedure.
PC 14	Ability to monitor the current situation in the mediation procedure, predict its development, direct negotiations in accordance with the stages of mediation.
7 – Program learning outcomes	
PL 01	Analyze social phenomena and processes using empirical data and modern concepts and theories of sociology.
PL 02	Carry out diagnostics and interpretation of social problems of the Ukrainian society and the world community, the reasons of their occurrence and consequences.
PL 03	Develop and implement social and interdisciplinary projects according to social, economic, legal, environmental and other aspects of public life
PL 04	Apply scientific knowledge, sociological and statistical methods, digital technologies, specialized software to solve complex problems of sociology and related fields of knowledge
PL 05	Search, analyze and evaluate the necessary information in the scientific literature, data banks and other sources.
PL 06	Fluently communicate orally and in writing in Ukrainian and one of the foreign languages when discussing professional issues, research and innovation in the sociology and related sciences, including in the context of cooperation with European and Euro-Atlantic institutions.
PL 07	Solve ethical dilemmas in accordance with the norms of professional ethics of the sociologist and universal human values.
PL 08	It is clear and unambiguous to convey knowledge, own conclusions and arguments on sociology and related fields of knowledge to professionals and non-specialists, in particular to people who learn.
PL 09	To plan and conducting scientific research in the sociology sphere, to analyze the results, to substantiate the conclusions.
PL 10	To teach sociological and related disciplines in educational institutions
PL 11	Evaluate the dynamics of current social conflicts at the local, regional, national and international levels, determine the level of escalation of the conflict and the possibility of intervention in the conflict and choose its method.
PL 12	Apply relevant sociological theories of conflict, peacekeeping and mediation, as well as the results of sociological research to address contemporary social problems and conflicts; use conflict resolution methods and mediation procedures in the socio-political sphere.
PL 13	Monitor the current situation in the mediation procedure, predict its development, direct negotiations in accordance with the stages of mediation.
PL 14	Explain to the parties the essence, principles and rules, possibilities and consequences of mediation, the role and limits of responsibility of the participants in the procedure.
8 – Resource support for program implementation	
Staffing	6 Habilitated Doctors, 11 Doctors of Philosophy are involved in the implementation of the program. Systematic work to improve the level of teaching and retraining is conducted. The implementation of the program ensures involvement of conflict resolution practitioners and experts in classroom activities. The participation of foreign experts and representatives of stakeholders in the educational process is also provided.

Material and technical support	Material and technical support of educational activities meets the licensing requirements (Annex 4 to the Licensing Conditions), approved by the Resolution of the Cabinet of Ministers of Ukraine № 1187 from 30.12.2015 with changes made in accordance with the Resolution of the Cabinet of Ministers of Ukraine №347 from 10.05.2018 and the Resolution of the Cabinet of Ministers of Ukraine № 180 from 03.03.2020. (https://cutt.ly/swgPBfrL)
Information support	Information and educational and methodological support for the implementation of the program meets the licensing requirements, approved by the Resolution of the Cabinet of Ministers of Ukraine № 1187 from 30.12.2015 with changes made in accordance with the Resolution of the Cabinet of Ministers of Ukraine №347 from 10.05.2018 and the Resolution of the Cabinet of Ministers of Ukraine № 180 from 03.03.2020. (https://cutt.ly/swgPBfrL) Use of the Denisenko Scientific and Technical Library of the National Technical University of Ukraine "Igor Sikorsky Kyiv Polytechnic Institute"
9 - Academic mobility	
National credit mobility	Possibility of concluding credit mobility agreements with other IHE of Ukraine involved in master's programs instruction.
International credit mobility	Provided in accordance with international academic agreements mobility under the ERASMUS + program: Casimir the Great University (Poland) University of Groningen (Netherlands) Friedrich Schiller University of Jena (Germany) Tomar Polytechnic Institute (Portugal)
Training of foreign applicants for higher education	It can be carried out in Ukrainian or English, provided that the language of instruction is at least B2 level.

LIST OF COMPONENTS OF THE EDUCATIONAL PROGRAM

Code	Components of the educational program (academic disciplines, practices, qualification work)	Number of credits	Form of final control
1	2	3	4
Normative educational components			
1. Cycle of general training			
ZO01	Pedagogy of higher education	2	credit
ZO02	Conflict prevention and ensuring sustainable peace	2	credit
ZO03	Practical foreign language course for business communication	3	credit
ZO04	Leadership and anti-crisis management	3	credit
1.2. Cycle of professional training			
	Methodology and methods of sociological research on conflicts		
PO 01.1	Methodology and methods of sociological research on conflicts. Part 1. Design of sociological research	4	credit
PO01.2	Methodology and methods of sociological research on conflicts. Part 2. Quantitative methods of sociological research	4	exam
PO 02	Sociology of conflicts and wars in the context of transformations and modernizations	5	exam
PO 03	Regional and ethnic conflicts: socio-political context and peace-building	4	credit
PO 04	Sociological studies of migrations and forced displacement	4	exam
PO 05	Mediation and facilitation in conflict resolution	4	exam
PO 06	Sociology of conflicts and wars in the context of transformations and modernizations. Course work	1	credit
PO 07	Pre-diploma Practice	14	credit
PO 08	Work on master's dissertation	16	defence
2. Selective educational components			
PV 01	Educational components 1 of the Faculty Catalogue	4	credit
PV 02	Educational components 2 of the Faculty Catalogue	4	credit
PV 03	Educational components 3 of the Department Catalogue	4	credit
PV 04	Educational components 4 of the Department Catalogue	4	credit
PV 05	Educational components 5 of the Department Catalogue	4	credit
PV 06	Educational components 6 of the Department Catalogue	4	credit
Normative educational components		66	
Selective educational components		24	
TOTAL VOLUME OF THE EDUCATIONAL PROGRAM		90	

3. STRUCTURAL AND LOGICAL SCHEME OF THE EDUCATIONAL PROGRAM



4. FORM OF GRADUATE CERTIFICATION OF HIGHER EDUCATION APPLICANTS

Graduation certification of applicants for higher education according to the educational-professional program "Conflict resolution and mediation" is carried out in the form of defense of the master's dissertation and ends with the issuance of a standard document on the award of a degree "Master" with the award of a qualification: Master in Sociology in the educational-professional program "Conflict Resolution and Mediation".

Qualification work must not contain academic plagiarism.

Graduation certification in the form of defence of MA dissertation is carried out openly and

publicly.

5. MATRIX OF CONFORMITY OF PROGRAM COMPETENCIES TO THE COMPONENTS OF THE EDUCATIONAL PROGRAM

	ZO 01	ZO 02	ZO 03	ZO 04	PO 01.1	PO 01.2	PO 02	PO 03	PO 04	PO 05	PO 06	PO 07	PO 08
GC 01					+	+							
GC 02	+								+		+		+
GC 03	+			+									
GC 04			+										
GC 05					+								
GC 06													
PC 1									+		+		
PC 2							+	+					
PC 3					+							+	+
PC 4		+				+			+			+	+
PC 5			+										
PC 6				+		+							+
PC 7				+	+								
PC 8			+										
PC 9	+												
PC10		+					+	+			+		
PC11							+	+					
PC12										+			
PC 13										+			
PC 14										+			

6. MATRIX OF PROVIDING SOFTWARE LEARNING RESULTS BY RELEVANT COMPONENTS OF THE EDUCATIONAL PROGRAM

	ZO 01	ZO 02	ZO 03	ZO 04	PO 01.1	PO 01.2	PO 02	PO 03	PO 04	PO 05	PO 06	PO 07	PO 08
PL 01. Analyze social phenomena and processes using empirical data and modern concepts and theories of sociology.		+					+		+				
PL 02. Carry out diagnostics and interpretation of social problems of the Ukrainian society and the world community, the reasons of their occurrence and consequences.				+		+							
PL 03. Develop and implement social and interdisciplinary projects according to social, economic, legal, environmental and other aspects of public life		+			+								
PL 04. Apply scientific knowledge, sociological and statistical methods, digital technologies, specialized software to solve complex problems of sociology and related fields of knowledge						+						+	+
PL 05. Search, analyze and evaluate the necessary information in the scientific literature, data banks and other sources.	+		+						+				+
PL 06. Fluently communicate orally and in writing in Ukrainian and one of the foreign languages when discussing professional issues, research and innovation in the sociology and related sciences, including in the context of cooperation with European and Euro-Atlantic institutions.			+										
PL 07. Solve ethical dilemmas in accordance with the norms of professional ethics of the sociologist and universal human values.					+	+							+
PL 08. It is clear and unambiguous to convey knowledge, own conclusions and arguments on sociology and related fields of knowledge to professionals and non-specialists, in particular to people who learn.	+		+										

PL 09.To plan and conducting scientific research in the sociology sphere, to analyze the results, to substantiate the conclusions.					+							+	+
PL 10.To teach sociological and related disciplines in educational institutions	+												
PL 11.Evaluate the dynamics of current social conflicts at the local, regional, national and international levels, determine the level of escalation of the conflict and the possibility of intervention in the conflict and choose its method.				+	+			+				+	
PL 12.Apply relevant sociological theories of conflict, peacekeeping and mediation, as well as the results of sociological research to address contemporary social problems and conflicts; use conflict resolution methods and mediation procedures in the socio-political sphere.								+	+			+	
PL 13.Monitor the current situation in the mediation procedure, predict its development, direct negotiations in accordance with the stages of mediation.												+	
PL 14.Explain to the parties the essence, principles and rules, possibilities and consequences of mediation, the role and limits of responsibility of the participants in the procedure.												+	