

Sociology of Communication in Conflict

Communication as a necessary element of interaction of individuals, social groups, societies, because of which the transfer, exchange of information, has occupied a leading place in the field of social processes. Social communication permeates all aspects of society, constituting social communities, systems, organizations. Thus, the study of social life is based on the study of communicative processes. The focus of the course "Sociology of communication in conflict" is modelled, characteristics, types, levels, properties of social communication in conflict. Possession of basic knowledge on this issue allows you to diagnose, identify and regulate conflicts of different levels and scales.

The main tasks of studying the credit module " Sociology of Communication in Conflict" are:

- to master the key concepts that make up the framework of theories of Sociology of Communication: types, levels, models of communication, conflict, emotional intelligence;
- to form an idea of the basic components of social communication in conflict;
- to form an idea of the concepts and causes of social conflicts;
- to understand the causal links between the level of development of social communications and the nature of social ties;
- to use various sources of information and methods of their processing;
- to apply the acquired knowledge in professional activities;